

Before packing your instrument, check the serial number of your Andrew+ device.

If the serial number is $\leq 718.8817.XXXX$, proceed with packing procedure A.
If the serial number is $\geq 718.8818.XXXX$, proceed with packing procedure B.

DO NOT grab Andrew+ from its arms, doing so will cause irreversible damage to the unit

DO NOT try to slide Andrew+ on the table as this will damage the bottom of the unit. Instead, use the handle situated under the base to manipulate the robot.

Packing Procedure A



Collect the original cardboard box, pallet and foam insert from your storage facility.



Remove the top foam and keep the flaps of the cardboard box open.



Move the robotic arm to its highest position.



Carefully slide the protective plastic bag onto the Andrew+ hand.



Fold the tool stand.



Each joint should reach a clear stop position.



Insert the intermediate foam block.



Fold the robotic arm until each portion is leaning against the dedicated cutouts of the foam block.



Gently push down on the robotic arm until it is laying directly and snugly on the foam block.



To move and/or pick up the device, first gently incline it backwards by pushing onto its nose. Then, use the handle below the base to lift the back of the head.



Position the velcro strap by passing it below the elbow of the robotic arm and then above it before tightly fastening it behind the head of the unit.



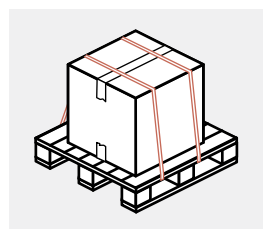
Keep your back straight and use your legs to place Andrew+ on the bottom foam



Carefully place the remaining foam on top of the unit while ensuring that the inner cutouts are properly positioned. Close the cardboard flaps and tape the box shut.



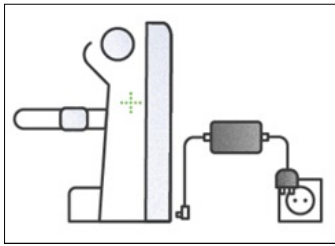
Position the Andrew+ inner box into the larger, outer box. Place the blue corner foams within each top corner of the inner cardboard box, close the cardboard flaps and tape the box shut.



In order to reduce potential damage to Andrew+ during shipment (potentially delaying the return of your unit), securely attach the box onto a pallet before shipment.



Packing Procedure B



Once the LED is green, perform the following sequence on the main button located at the top of the unit.

If not plugged in already, plug your Andrew+ unit into a power source. The LED «+» sign will turn white and blink. Wait for the LED sign to turn green and blink slowly.



Collect the original cardboard box, pallet and foam insert from your storage facility.



Remove the top foam and keep the flaps of the cardboard box open.



Move the robotic arm to its highest position.



Carefully slide the protective plastic bag onto the Andrew+ hand.



Fold the tool stand.



Each joint should reach a clear stop position.



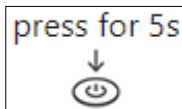
Insert the intermediate foam block.



Fold the robotic arm until each portion is leaning against the dedicated cutouts of the foam block.



Gently push down on the robotic arm until it is laying directly and snugly on the foam block.



Press the main button for 5 seconds in order to put the robot in 'Standby Mode', and then unplug the cable.



To move and/or pick up the device, first gently incline it backwards by pushing onto its nose. Then, use the handle below the base to lift the unit while holding the back of the head.



Position the velcro strap by passing it below the elbow of the robotic arm and then above it before tightly fastening it behind the head of the unit.



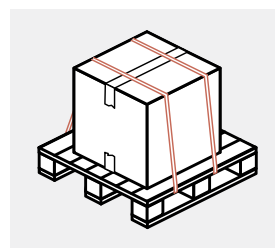
Keep your back straight and use your legs to place Andrew+ on the bottom foam



Carefully place the remaining foam on top of the unit while ensuring that the inner cutouts are properly positioned. Close the cardboard flaps and tape the box shut.



Position the Andrew+ inner box into the larger, outer box. Place the blue corner foams within each top corner of the inner cardboard box, close the cardboard flaps and tape the box shut.



In order to reduce potential damage to Andrew+ during shipment (potentially delaying the return of your unit), securely attach the box onto a pallet before shipment.