

UNIFI Software Upgrade

To receive your upgrade,* please complete this form and email to your local Waters Service Office. Addresses are listed on page 2.

User name: _____
Company name: _____
Address: _____
City/State/Postal code: _____
Country: _____
Phone: _____
Email: _____
Software Support ID number: _____

Please select the UNIFI System type:

Workstation Network Process-only LC-MS System LC-only System

Please select the UNIFI version currently installed:

v1.5.x v1.6 v1.6.1
v1.7 v1.7.1 Other, please specify: _____

Don't know your software version?

From your UNIFI Portal > Select 'Help' Icon > From list of Help Topics, Select 'About...' > This will show the version installed.

Is your system currently qualified?

Yes No

Please select the application(s) you are currently using:

Biopharmaceutical/ General Screening Natural Products Metabolite Identification
Glycan Pesticide Screening Regulated Bioanalysis Forensic Toxicology
Other

Select if you require installation services for your software upgrade. (This is a billable event)

Additional comments: _____

* Please allow 4-6 weeks for delivery of your upgrade.

Sales Offices:

USA and Canada: Software_Upgrades_NA@waters.com

Europe and India: UNIFlupgrade_EU@waters.com

Latin America: SWUpgradeSupport_LA@waters.com

Malaysia: customercareMY3@waters.com

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